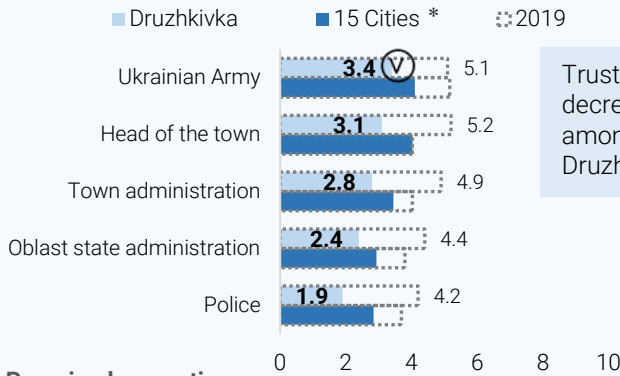


# DRUZHKIVKA 2021, CITY PROFILE

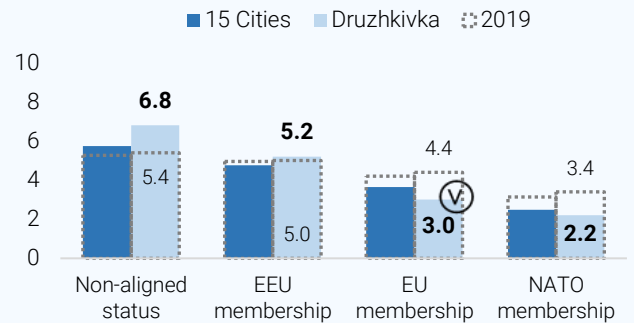
## GOOD GOVERNANCE

### Trust in institutions



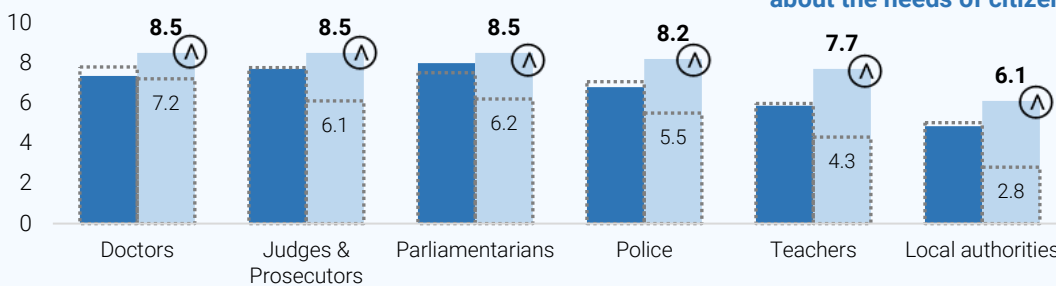
Trust in institutions decreased significantly among citizens in Druzhkivka.

### Geo-political aspirations



### Perceived corruption

Perceived corruption in Druzhkivka has changed from the lowest to highest in the region over the last two years.

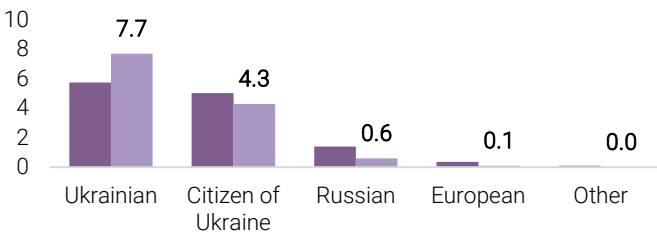


Relations between citizens and authorities are concerning in Druzhkivka. Promoting civic participation, citizens' assemblies and engaging society in the Druzhkivka - SMART city initiative that aims for transparent and responsible governance could restore confidence in authorities and feeling that authorities care about the needs of citizens.



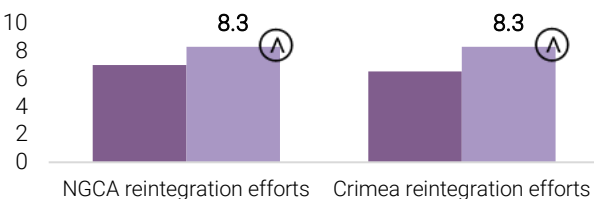
## COMMUNITY BONDS

### Identity

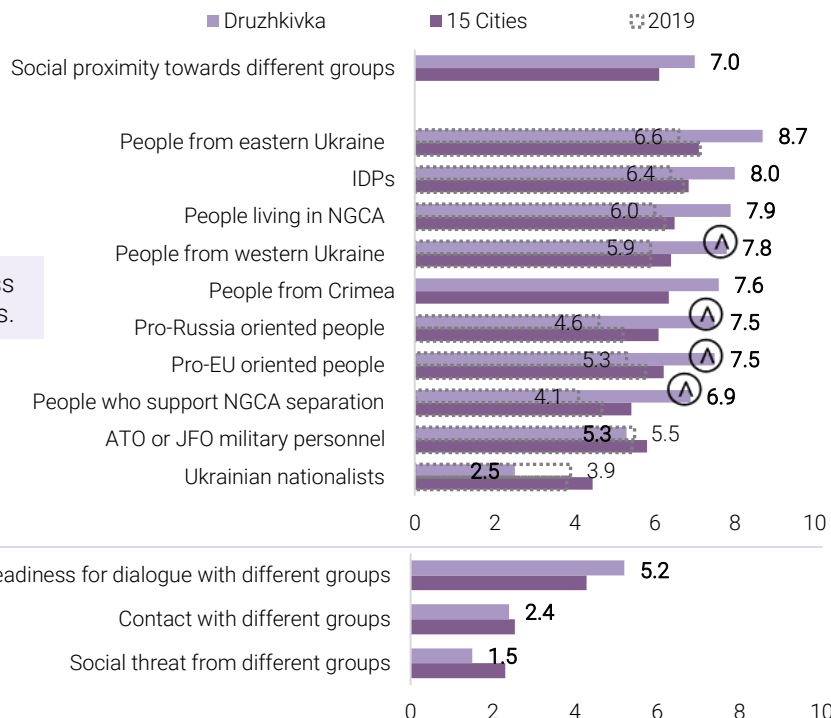


Citizens in Druzhkivka identify as Ukrainian. They also express strong social proximity (e.g. friends, colleagues) to different groups.

### Support for reintegration efforts



Druzhkivka has a strong appetite for confidence building and reconciliation initiatives. Capitalizing on citizens inclusive mindset to build bridges between diverse socio-political groups and people living in the NGCA and Crimea.



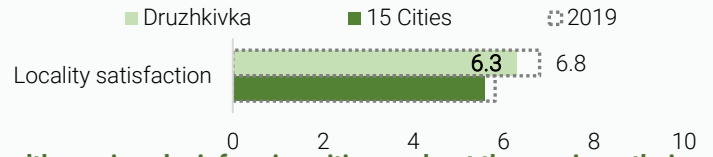
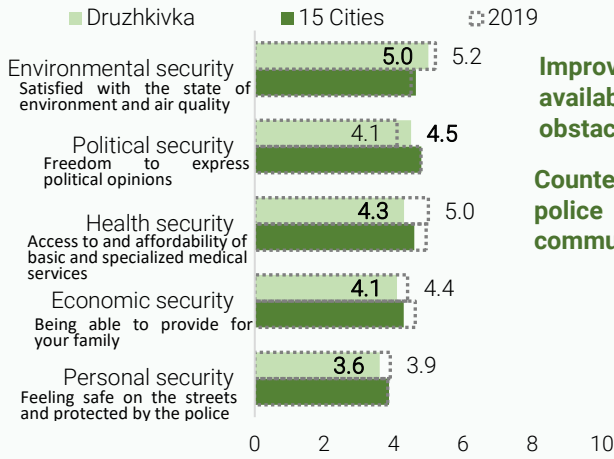
\*Cities were selected based on the DG East programmatic interest: Mariupol, Kramatorsk, Lysychansk, Sloviansk, Bakhmut, Kostiantynivka, Pokrovsk, Druzhkivka, Starobilsk, Popasna, Stanytsa Luhanska, Mariinka, Sievierodonetsk, Melitopol, Berdiansk. In 2021, Odesa, Zaporizhzhya and Kherson cities were added.

(A) Highest SCORE  
(V) Lowest SCORE (compared to 15 cities)

# DRUZHKIVKA 2021, CITY PROFILE

## SATISFACTION WITH LIFE IN DRUZHKIVKA

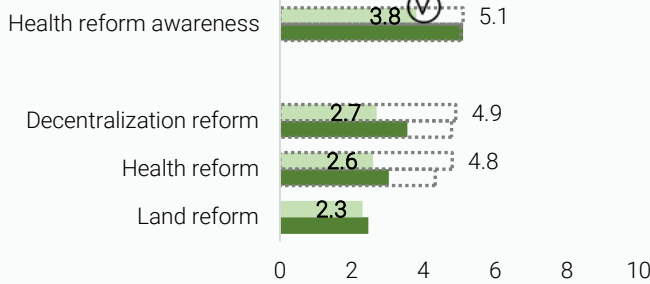
### Safety & Security



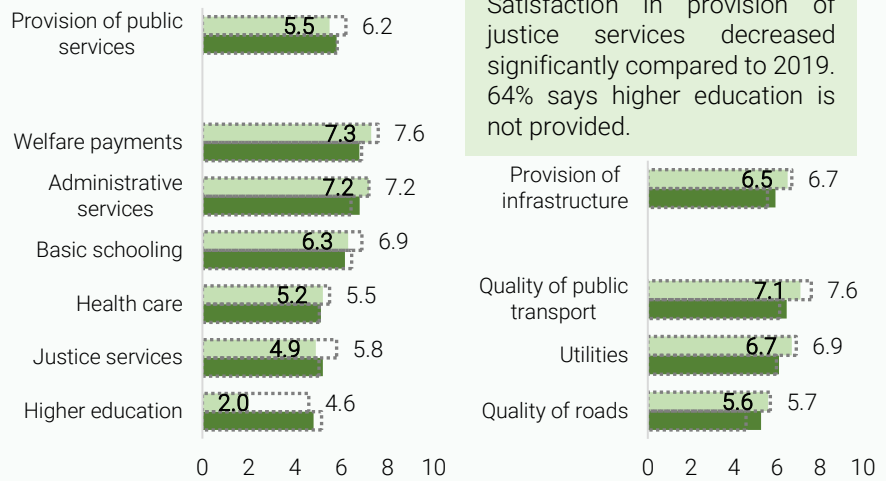
**Improve access to health services by informing citizens about the services, their availability and what will change with the health reform. Tackle possible obstacles to access (staffing, distance, opening hours, mobile centres etc.)**

**Counter the lack of personal security by strengthening the responsiveness of police force and community initiatives (e.g., neighbourhood watch, digital communication platform serving as an early-warning system).**

### Support for Reforms



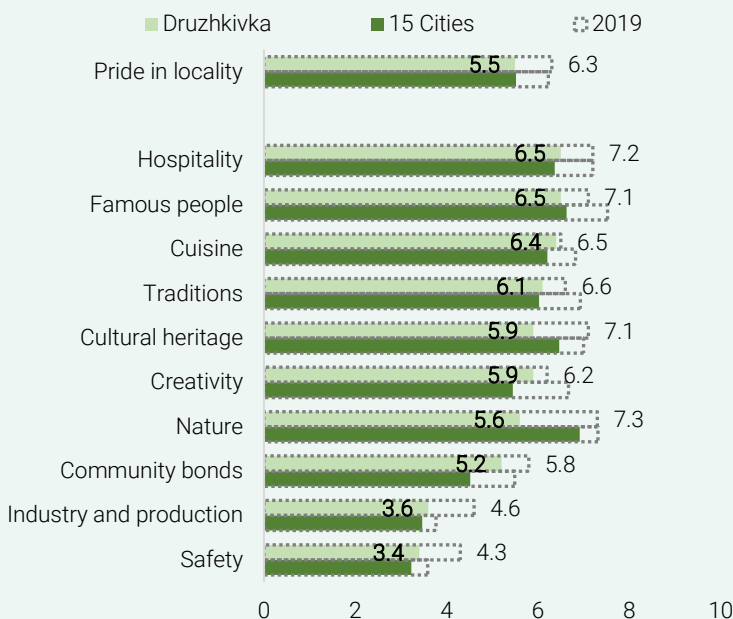
### Provision of Services



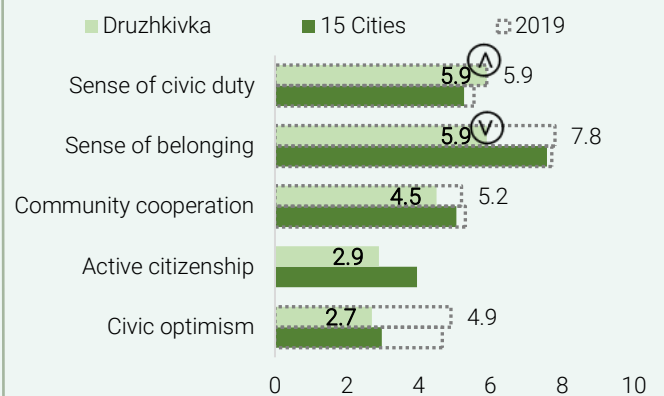
Satisfaction in provision of justice services decreased significantly compared to 2019. 64% says higher education is not provided.

### Pride in your Locality

When you think about your locality, to what extent are you proud of the following?



### Civic Attitudes & Behaviour



**Sense of belonging and pride in the locality decreased among citizens in Druzhkivka. Capitalise on residents' civic duty to foster community cooperation, participatory decision making and civic activism by facilitating initiatives to improve the locality and promote a tolerant and hospitable mindset.**