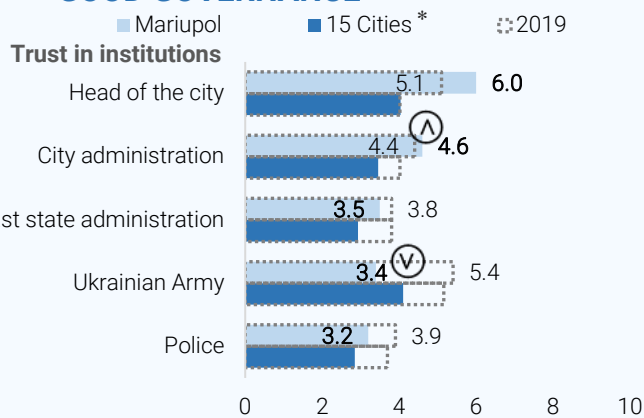
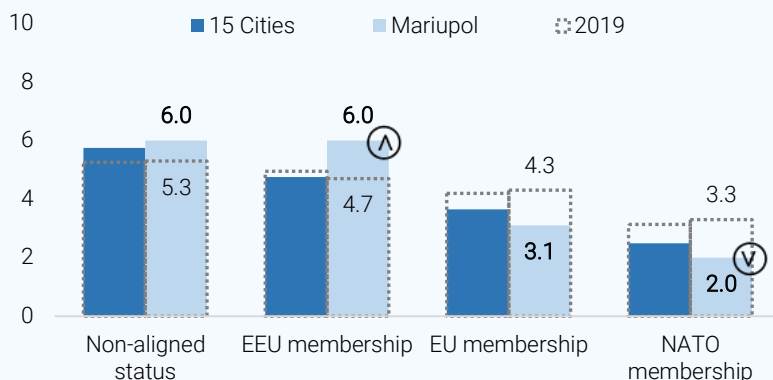


# MARIUPOL 2021, CITY PROFILE

## GOOD GOVERNANCE



## Geo-political aspirations



61% of citizens in Mariupol believe Ukraine should be strictly non-aligned and neither join pro-Western nor pro-Russian institutions. 60% (compared to 44% in 2019) supports Ukraine to join the Eurasian Economic Union.

Compared to 2019, citizens' perception of governance and authorities worsened as scepticism about reforms increased and perceived care and accountability decreased while corruption remained high.

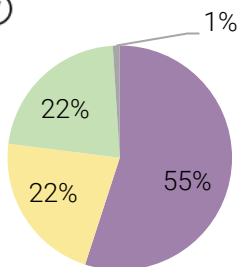
**Although trust in head of city increased, people feel Ukrainian authorities do not care nor can be held accountable. Local authorities (mayor's office and city administration) could serve as mediators aiming to restore the relationship between citizens and authorities by informing them about reforms, supporting transparency campaigns to tackle corruption and enabling citizens to hold authorities accountable.**

## COMMUNITY BONDS

85% of citizens in Mariupol believe that "All divisions between Ukraine and Russia are artificial, we are all one people".

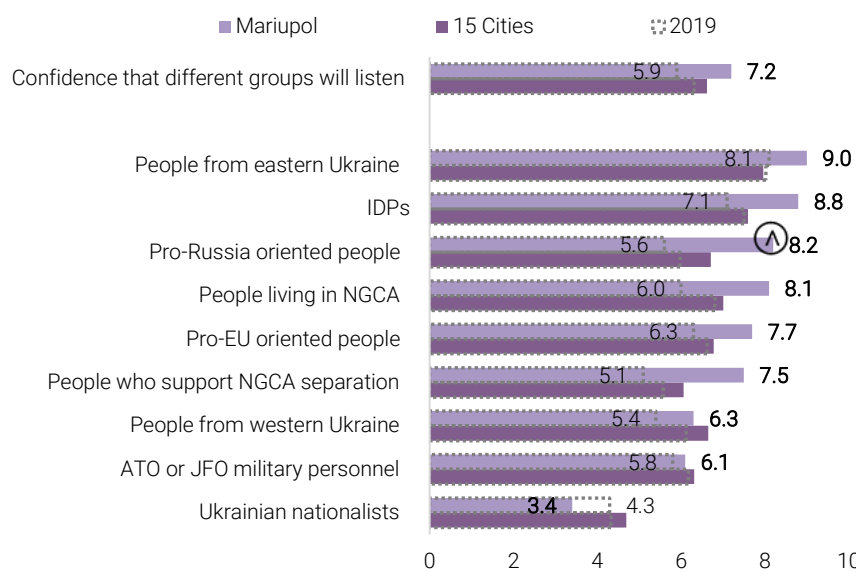
### Support for European values

- European values are threatening our value system
- Neutral
- European values are enriching our society and culture
- Don't know



48% of citizens in Mariupol would not accept LGBTQI+ in their community and 28% would accept them but avoid communication.

**Tolerance towards LGBTQI+ is low. Promote diversity through initiatives that increase the visibility of LGBTQI+ and providing a space for activists to advocate for equality. Utilize citizens' openness for dialogue with different socio-political groups to start a public dialogue around freedom of sexuality to build mutual respect and counter marginalization.**



Only 55% of citizens in Mariupol speak fluent Ukrainian.

36% believes that linguistic differences are undermining the national identity.

\*Cities were selected based on the DG East programmatic interest: Mariupol, Kramatorsk, Lysychansk, Sloviansk, Bakhmut, Kostiantynivka, Pokrovsk, Druzhkivka, Starobilsk, Popasna, Stanytsa Luhanska, Mariinka, Sievierodonetsk, Melitopol, Berdiansk. In 2021, Odesa, Zaporizhzhia and Kherson cities were added.

⬆ Highest SCORE

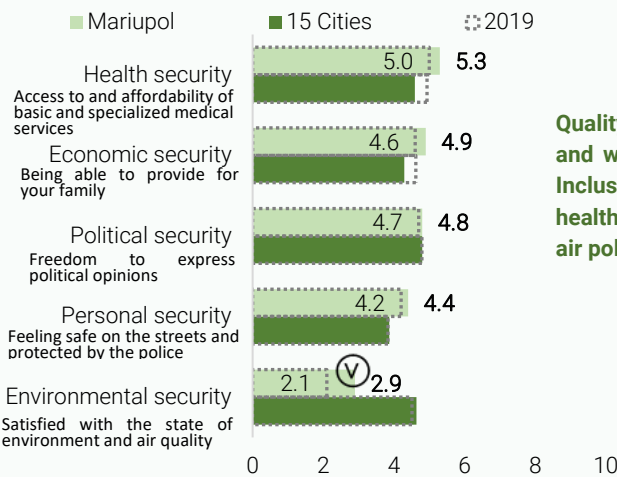
⬇ Lowest SCORE

(compared to 15 cities)

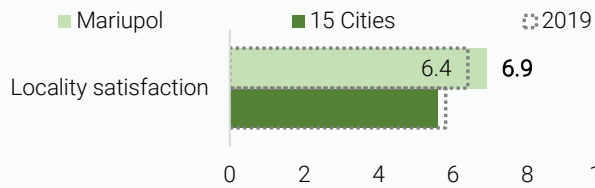
# MARIUPOL 2021, CITY PROFILE

## SATISFACTION WITH LIFE IN MARIUPOL

### Safety & Security

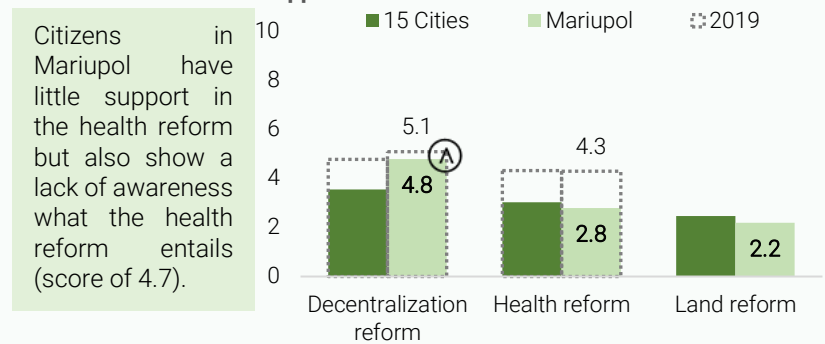


76% of citizens in Mariupol is unsatisfied with the quality of air and 73% is unsatisfied with access to clean water.



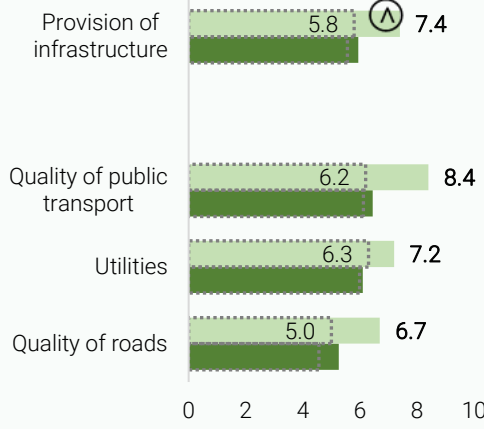
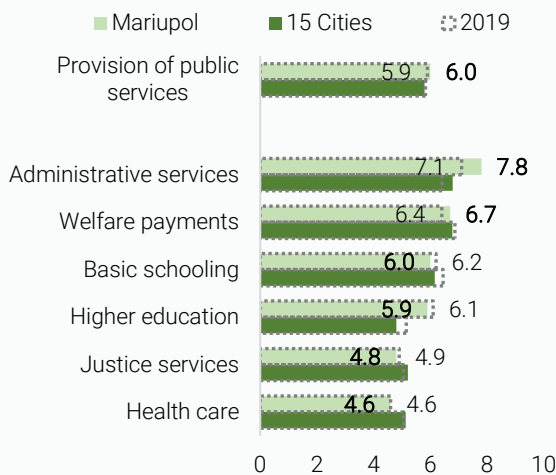
Quality of life in Mariupol is threatened by environmental pollution. Advocate for sanitary and waste-management improvements as well as emission restrictions for industry. Inclusion of environmental risk (air pollution, quality of water, poor sanitation) into the health reform could generate support for reforms. According to the WHO (2021), urban air pollution kills approximately 800.000 people annually across the world.

### Support for reforms



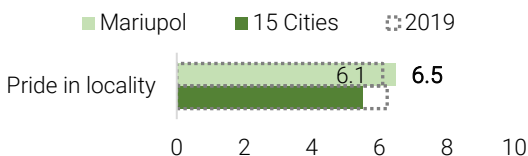
Citizens in Mariupol have little support in the health reform but also show a lack of awareness what the health reform entails (score of 4.7).

## Provision of Services

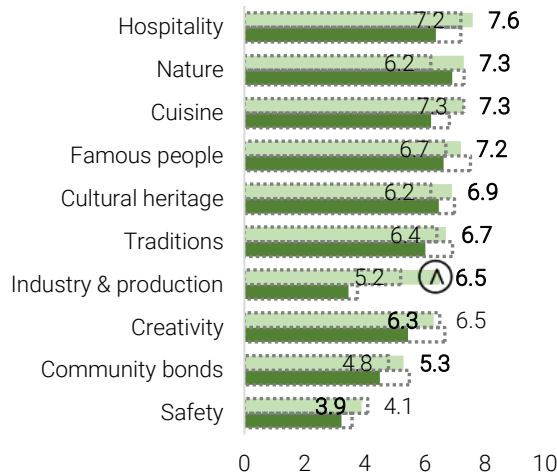


## Pride in your locality

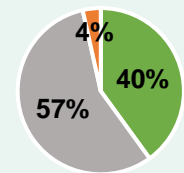
When you think about your locality, to what extent are you proud of the following?



Capitalize on people's pride for both nature and industry to start a dialogue among citizens, industries, and authorities about shared responsibility aiming to develop a joint sustainable environment and public health programme.



## Civic behaviour



To change things in community you are...

### ACTIVE

Willing to use political and social means of action without violence

### PASSIVE

Not willing to do anything

### VIOLENT

Willing to use violence

Promote environmental initiatives to encourage civic engagement around local issues of concern.