ODESA 2021, CITY PROFILE

GOOD GOVERNANCE

<table>
<thead>
<tr>
<th></th>
<th>Odesa City</th>
<th>Odesa Oblast</th>
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</thead>
<tbody>
<tr>
<td>Trust in institutions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ukrainian Army</td>
<td>5.1</td>
<td>5.1</td>
</tr>
<tr>
<td>Non-governmental orgs.</td>
<td>4.3</td>
<td>4.3</td>
</tr>
<tr>
<td>Head of the city</td>
<td>3.5</td>
<td>3.5</td>
</tr>
<tr>
<td>City administration</td>
<td>3.0</td>
<td>3.0</td>
</tr>
<tr>
<td>Police</td>
<td>2.9</td>
<td>2.9</td>
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<tr>
<td>Oblast state admin.</td>
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Citizens in Odesa city and oblast have little trust in the oblast administration (3.5 on the national level). Trust in the police is slightly higher in Odesa city compared to the rest of the oblast (2.3) but remains low with 79% of citizens in Odesa city mistrusting the police.

Perceived corruption

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<tr>
<th></th>
<th>Odesa City</th>
<th>Odesa Oblast</th>
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<tbody>
<tr>
<td>Parliamentarians</td>
<td>8.8</td>
<td>8.8</td>
</tr>
<tr>
<td>Judges &amp; Prosecutors</td>
<td>8.8</td>
<td>8.8</td>
</tr>
<tr>
<td>Doctors</td>
<td>8.2</td>
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<tr>
<td>Police</td>
<td>8.0</td>
<td>8.0</td>
</tr>
<tr>
<td>Teachers</td>
<td>7.3</td>
<td>7.1</td>
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<tr>
<td>Local authorities</td>
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</table>

Citizens in Odesa city perceive significantly higher level of corruption among local authorities compared to the rest of the country (4.9 on the national level). 43% of citizens in Odesa city believe local authorities always ask for additional payments to provide services.

Geo-political aspirations

Relations between citizens and local authorities are concerning in Odesa city. In March 2020, EUAM launched the “Knowledge Hub” in Odesa serving as a space to exchange ideas on reform, build trust, and help improve coordination for civil society, law enforcement and local authorities. Facilitate such initiatives that also include citizens aiming for transparent and responsible governance ensuring authorities listen and respond to the needs of citizens.

COMMUNITY BONDS

Citizens in Odesa city believe an increasing number of IDPs might undermine the unity of their community.

Social Tolerance

Facilitate safe spaces for dialogue allowing for negative perceptions towards the other to transform into more pluralistic and broader understanding of other socio-political and demographic groups. Tackling fears and jointly developing an inclusive civic identity could help counter social divides and stereotypes.

*Cities were selected based on the DG East programmatic interest: Mariupol, Kramatorsk, Lyssyansk, Sloviansk, Bakhmut, Kostantynivka, Pokrovsk, Druzhkivka, Starobilsk, Popasna, Stanytsa Luhanska, Mariinka, Sievierodonetsk, Melitopol, Berdiansk. In 2021, Odesa, Zaporizhzhia and Kherson cities were added.*
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SATISFACTION WITH LIFE IN ODESA

Safety & Security

- Freedom to express political opinions:
  - Odesa City: 5.4
  - Odesa Oblast: 4.9

- Access to and affordability of basic and specialized medical services:
  - Odesa City: 4.5
  - Odesa Oblast: 4.3

- Satisfied with the state of environment and air quality:
  - Odesa City: 4.3

- Being able to provide for your family:
  - Odesa City: 3.3

- Feeling safe on the streets and protected by the police:
  - Odesa City: 3.3

79% of citizens in Odesa city do not feel safe to walk alone in the street at night.

64% of citizens in Odesa city do not feel they could rely on social payments if they needed them.

Support for reforms is higher in Odesa city compared to the oblast. However, 62% of citizens in Odesa city believe the health reform will reduce the quality of medical services.

Provision of Services

- Provision of public services:
  - Odesa City: 5.4
  - Odesa Oblast: 6.1

- Administrative services:
  - Odesa City: 5.7

- Higher education:
  - Odesa City: 5.7

- Basic schooling:
  - Odesa City: 5.4

- Welfare payments:
  - Odesa City: 5.1

- Health care:
  - Odesa City: 4.4

- Justice services:
  - Odesa City: 5.4

- Provision of utilities:
  - Odesa City: 5.9

- Quality of roads:
  - Odesa City: 4.8

- Provision of infrastructure:
  - Odesa City: 5.6

- Quality of public transport:
  - Odesa City: 6.2

- Cultural heritage:
  - Odesa City: 8.3

- Nature:
  - Odesa City: 8.1

- Cuisine:
  - Odesa City: 8.0

- Traditions:
  - Odesa City: 7.7

- Hospitality:
  - Odesa City: 7.7

- Creativity:
  - Odesa City: 6.8

- Community bonds:
  - Odesa City: 5.8

- Safety:
  - Odesa City: 4.4

- Industry and production:
  - Odesa City: 3.9

Pride in your locality

- When you think about your locality, to what extent are you proud of the following?

Pride in locality:
  - Odesa City: 6.9

Initiate activities promoting local hospitality and cultural heritage to strengthen a sense of belonging and pride by co-developing a tourism campaign for the city and budget plan for investments in public spaces (e.g., seaside, squares, parks etc.)

City profiles are part of the SCORE Ukraine 2021 project funded by USAID, the United Nations Development Programme (UNDP), and the European Union, implemented by the Centre for Sustainable Peace and Democratic Development (SeeD). For more information, please visit www.scoreforpeace.org.